

RUG CARE

For woven rugs with heat-set polypropylene or polyester pile, including blends, over a jute foundation.

Always follow your rug's care label.

01 ROUTINE CARE

- **Vacuum at least weekly**, and more often in busy areas. Use suction only.
- Use the vacuum hose with the wide hardwood-floor attachment, moving it gently back and forth. Do not use the beater bar. Avoid fringes and edges; reduce suction if the rug lifts.
- Rotate every six months to help distribute wear and light exposure. Use a suitable rug pad and avoid prolonged direct sunlight.

03 DRY BOTH SIDES

- Blot out as much moisture as possible. Gently lift and support the damp section so air can circulate above and below; a fan can help.
- **Do not leave the wet face against the floor.** Keep the rug, pad and floor apart until fully dry. Avoid direct heat.

02 SMALL SPILLS

1. **Blot promptly.** Lift solids with a spoon. Blot liquids with a clean, dry, white absorbent cloth, working from the outside towards the centre. Never rub.
2. **Use very little water.** Test a hidden area first. Pour a small amount of plain carbonated water onto the stained area, then blot with a clean, dry white cloth. Avoid soaking the jute foundation.
3. **Blot dry again.** If needed, use only a cleaner approved for the rug, following its instructions and spot-testing first.

04 PROFESSIONAL CARE

For large spills, a wet backing, persistent stains or odours, contact a professional rug cleaner and identify the jute foundation.

Do not hose down, immerse, machine-wash or steam-clean at home unless the specific care label permits it.